



EL PASO TRANSPORTATION AUTHORITY NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), El Paso Transportation Authority will not discriminate against qualified individuals with disabilities on the basis of disability in its public transportation services, programs, or activities, vehicles, or facilities.

Employment: *El Paso Transportation Authority* does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: *El Paso Transportation Authority* will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in ETA's public transportation programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: *El Paso Transportation Authority* will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its public transportation services. For example, individuals with service animals are welcomed in **El Paso Transportation Authority** vehicles and facilities, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to access **El Paso Transportation Authority** public transportation services, should contact the ETA at 800 E. Overland Ave, Room 423, El Paso Texas 79901; (915) 273-3838, director@elpasotransportationauthority.org as soon as possible, but no later than 48 hours before the scheduled event.

The ADA does not require the **El Paso Transportation Authority** to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a program or service of **El Paso Transportation Authority** is not accessible to persons with disabilities should be directed to 800 E. Overland Ave, Room 423, El Paso Texas 79901; (915) 273-3838; director@elpasotransportationauthority.org.

El Paso Transportation Authority will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.