



EL PASO  
TRANSPORTATION  
AUTHORITY

## Public Rights Under ADA, Title VI, and LEP

The El Paso Transportation Authority (ETA) prohibits discrimination and ensures equal opportunity for persons with disabilities in transportation in accordance with the Americans with Disabilities Act (**ADA**); operates services without regard to race, color, and national origin in accordance with **Title VI** of the Civil Rights Act; and follows Executive Order 13166 in identifying and engaging Limited English Proficiency (**LEP**) populations to ensure their involvement and knowledge of transportation planning and projects in and around their communities.

Any person who believes she or he has been aggrieved by any unlawful discriminatory practice may file a complaint with El Paso Transportation Authority (**ETA**). For more information or to file a complaint, contact (915) 273-3838, ext. 1226, email [director@elpasotransportationauthority.org](mailto:director@elpasotransportationauthority.org) or visit [www.elpasotransportationauthority.org](http://www.elpasotransportationauthority.org).

A complainant may file a complaint directly with the Federal Transit Administration through the Office of Civil Rights by calling 888-446-4511 or visiting <https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta> or with the Texas Department of Transportation by writing to Texas Department of Transportation, Attn: TxDOT-PTN  
125 E. 11th Street, Austin, Tx. 78701-2483 or visiting: <https://www.txdot.gov/about/programs/civil-rights/title-vi-nondiscrimination.html>